

I/1184/2019



भारत सरकार

जल संसाधन, नदी  
विकास और गंगा संरक्षण  
मंत्रालय

गंगा बाढ़ नियंत्रण आयोग, तीसरी मंजिल,

सिंचाई भवन, पटना 800015 -

No.-GFCC/08/2014/

Date:

NOTICE INVITING QUOTATION

(For AMC of Desktop Computers and Printers)

Quotation in sealed cover is invited from reputed Firms/Agencies engaged in providing Annual Maintenance Contract (AMC) services for Desktop Computers, Laser Printers, UPS and other associated hardware component so as to reach Dy. Director (Adm.), Ganga Flood Control Commission (GFCC) 3<sup>rd</sup> Floor, Sinchai Bhawan, Patna-15 on or before 3 pm on 24.05.2019. The quotations received after due date and time shall not be entertained. Quotations shall be opened on the same day at 3.30 pm.

The representatives of the Firms/Agencies submitting the quotation may remain present at the time of opening the quotations at their own cost, if they so desire.

The itemwise rate shall be quoted both in figures and words. Any corrections shall be authenticated by signature of authorised person of Firm.

Computers to be given in AMC	DOP	Qty.
Lenovo (IBM Think Centre) Sl. No. SINL9AC962. Desk Top Computer Pentium -IV processor. Lenovo Monitor-V2HN184	12.07.2007	1
HP Compaq dx2280 , Dual Core 1 GB 32 bit desk top Computer	31.03.2008	3

HP Compaq DX-7400Desk Top Computer. Dual Core Processor CPU Sl. No. INA834088J CPU Sl. No.-INA 83407K0 RAM 1GB, 533 MHz, DDR2 RAM, 160 GB HDD Monitor HP 7540- Sl. No. CNC8281695 Monitor HP 7540- Sl. No. -CNC8090DHB	29.09.2008	4
HP Compaq dx2480 Business PC, Core-2 duo processor	31.03.2009	6
HP Compaq Elite 8300 Microtower	27.03.2014	1
HP Elite800 G1Tws 4 GB DDR3 RAM 500 GB HDD Sl.No. INA452YPRH LED Monitor-18.5" Sl.No. 6CM442267X Key Board, Mouse,DVD RW, Win8 PRO	18.12.2014	1
HP406 G1MT Business, Intel core i7-47770, 3.4 Ghz 8 MB Cache Q8 series 4GB 1600 MHz DDR3 RAM, 500 GB 7200 rpm HDD, 18.5" TFT Monitor DVD RW, 104 Key Board, Optical Mouse, Monitor- 18.5" TFT Sl.No. 6CM5052W2N	28.04.2015	3
HP406 G1MT Business, Intel core i7-47770, 3.4 Ghz 8 MB Cache Q8 series 4GB 1600 MHz DDR3 RAM, 500 GB 7200 rpm HDD, 18.5" TFT Monitor DVD RW, 104 Key Board, Optical Mouse, Monitor- 18.5" TFT Sl.No. 6CM5052W2N	15.03.2015	4
HP406 G1MT Business Intel Core i5-4570, 3.2 GHz 6 MB Cache memory, Intel Q 8 series chipset, 4 GB 1600MHZ DDR3 RAM, 500 GB 7200 rpm or higher, DVD RW drive, key board and mouse, 4USB-3.0, 4 USB 2.0, 1 VGA port. Audio ports for Mic 10/100/1000 Ethernet LAN with remote system installation. Window 8 profesional preloaded with media and certificate of authentication. HP V192 18.5" LED LCD Monitor	31.03.2016	6
Work Station Sl.No. HPZ230TZC, 3.4GHz,4GB W8.1 P64 DGW7P64-Work Station MonitorD7P53A4 HPZZYi-24 inch IPS Monitor	25.05.2016	1
<b>Total:</b>		<b>30</b>
<b>Printer</b>		

HP Laserjet printer -P1505	31.03.2008 29.09.2008	9
Laser Printer HP- P1007 Sl.No- 1. VNF6M31145 2. VNF5108557 3. VNF7303306 4. VNF7301617 5. VNF7305026 6. VNF7302260	31.03.2009	6
HP Lserjet pro 1213 NF	24.03.2014	5
HP Laserjet printer HP pro M451 dn colour	18.09.2014	1
HP Mono laser printer HP P1606 dn	18.09.2014	1
HP Laserjet printer Model – M1136 (P S C)	20.07.2016 29.03.2017	5
HP128pro MFP M128fw sl.no.CNB9G8GF25		1
	<b>Total :</b>	<b>28</b>

**Terms & conditions :**

1. The rates to be quoted shall include the maintenance of all the hardwares, operating systems, softwares installed, virus checking/elimination, configuration of internet/ e-mail on computers, configuration of file tracker (client/server application) and cost of all the spare parts may be required to be replaced during AMC period except the following items
  - i. Mother Board (ii) Hard Disk (iii) Key Board (iv) Mouse (v) Printer Head (vi) Picture tube of Monitor (vii) Consumable items of Printers like Cartridge (viii) Battery of UPS.

**Only genuine spare part of reputed and approved make shall be used.**

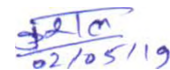
2. Service tax and any other taxes applicable shall be clearly indicated separately.
3. Income Tax and Sales Tax Clearance Certificate shall be submitted with quotations, without which quotations are liable to be rejected.
4. Financial evaluation of quotations for deciding the lowest quotationer shall be done on overall price basis and not on individual item basis.

5. The intending quotationers may inspect the computer systems, printers and UPS intalled in Ganga Flood Control Commission, 1<sup>st</sup> & 3<sup>rd</sup> floor, Sinchai Bhawan, Patna-800015 during office hours i.e. from 10.30 hrs. to 17.30 hrs up to 23.04.2019 from Monday to Friday (except Gazetted Holidays).
6. The quotationers shall submit the details of their experience / credentials with the quotations indicating the list of customers to whom they are providing AMC services.
7. Preventive Maintenance : Preventive maintenance of all machines shall be carried out at least once in a month and the satisfactory maintenance report will be signed by officer of GFCC to be decided by the competent authority.
8. Complains lodged up to 12.00 (noon) shall be attended to on the same day. Complians lodged after 12.00 (noon) shall be attended on next day.
9. Complains shall be lodged either on telephone or through E-mail. This Commission as well as firm shall maintain a register to record the complains, time of its lodging and time of attending the complain. The complain lodged on telephophone shall be subsequently confirmed through E-mail / letter. The firm shall identity a Nodal person for attending to the complains and submit his contact details, e-mail etc. before the signing of agreement.
10. **Penalty :**
  - (i) In case firm fails to attend preventive maintenance of any machine in any month, a penalty of 5% of AMC charges of concerned equipment / machine shall be imposed on the firm and such penalty shall be deducted from its payment / performance security.
  - ii. In case firm fails to attend the complain to rectify / repair the fault of the equipment as per time schedule given in T&C No.8 & 9 above, a penalty of Rs.500/- (Rupees Five Hundred Only) shall be imposed on the firm for each day of delay and such penalty shall be deducted from its payment / performances security.
- i. The machines shall be repaired / maintained in the office premicss of GFCC only. In exceptional cases, when the machine can not be repaired in the office premises and required to be taken out to the workshop, this commission shall not make any payment towards cartage. All the expenses for the transportation of the machines shall be borne by the Firm.
- ii. In the event of any damage caused to the equipments by the service engineer of the firm during repair /maintenance , the firm shall be fully responsible for the same and shall be bound for repairing the computer/ scanners/UPS/Printers including supply of all spares at their own cost.



019

13. The contract can be terminated by this office at any time by giving 7 days notice without assigning any reason thereof.
14. **Payment :** The payment for AMC shall be made on quarterly basis through PFMS on receipt of Bill (in duplicate) for proportionate amount for the relevant period after successful completion of the maintenance work and after deducting penalty, if any, as per clause 10 above.
15. **Award of work for AMC services and Signing of Agreement :** The successful quotationer shall be issued a letter of award for AMC services. The quotationer shall be required to execute an agreement in the standard format with this Commission within 10 (ten) days from the date of issue of letter of award.
16. **Performance Security :** The successful quotationer to whom order for AMC is finally placed, shall be required to furnish a performance guarantee amounting to 10% of the total quoted value of the work (AMC) in the form of an irrevocable and unconditional Bank Guarantee of any Nationalized Bank in favour of DDO, Ganga Flood Control Commission, Sinchai Bhawan, Patna-800015 to this Commission after award of work but before signing the agreement for AMC services. Performance Security should remain valid for a period of 30 days beyond the date of completion of all contractual obligations of the firm. The bank guarantee so furnished shall be released to the firm after 30 days expiry of prescribed AMC period.
17. **Period of AMC :** The AMC shall be for a period of one year. The period of one year shall be reckoned from the date of signing of agreement.
18. The acceptance of the quotations shall rest with the competent authority of Ganga Flood Control Commission, Sinchai Bhawan, Patna-800015 and said authority reserves the right to reject any or all the quotations without assigning any reasons whatsoever.
19. In case of any dispute, the decision of Competent Authority of GFCC, Patna shall be final and binding.
20. **Validity of Quotations :** The rates of AMC services to be quoted by the quotationers in their quotations shall remain valid for a period of 90 (Ninety) days from prescribed the date of submission of quotations.



(Kumar Kushal)  
Dy. Director(HRM)

To

- (1) M/S Krishna Consultancies, Boring Road , Patna
- (2) M/S Graphline Computers, Yarpur, Patna
- (3) M/S Intel Services, Hari Niwas, Dakbunglow Road, Patna
- (4) M/S Orbit Computers, 62, Adharshila Complex, Patna

.019

- (5) M/S Compu Trader, 1<sup>st</sup> floor, Madhuri Bhawan, Jamal Road, Patna
  - (6) M/S Shift Infosystems, 3<sup>rd</sup> floor, Chandi Vyapar Bhawan, Exhibition Road,  
Patna
  - (7) Notice Board, GFCC, Patna
  - (8) Web site of GFCC
- ===